Computer Check List:

Here are somethings that you can check if you are having trouble before requesting help.

1. Check all power cables to ensure that they are connected.

2. If the computer is sluggish or not responding, restart your computer or try logging off and then back on.

3. If there is no internet activity, check to ensure the network cable is well seated.

4. If there is no monitor activity, check to ensure the power button is on.

5. If using a CD and it is not responding, open the tray and reseat the disk then close the tray. Check to see that the CD is not excessively scratched.

6. If you are not getting a printout to your desired destination, recheck that the document was sent to the correct destination.

7. If the Mimio pen is not working check to ensure that fresh batteries are in and hold up to your ear and see if you hear a buzzing sound.

8. If the phone is not working check that all cables are seated well and if you dial *.98 and get the voicemail box, then the phone is connected correctly.